



# Limited 5 Year Warranty

Thank you for choosing Exclusive Cabinetry and Millwork for your Project. Exclusive Cabinetry warrants all materials and workmanship in our cabinetry, to be free of defects, to the original purchaser at the initial site of installation. This warranty is non-transferable. Exclusive Cabinetry's obligation is on defective components and those other components integrally associated with it. This warranty applies to residential applications. Warranty for rental use and commercial applications will differ as stated below.

- A lifetime warranty is provided for the drawer slides and hinges that were originally installed by Exclusive Cabinetry.
- A five-year warranty is provided on the material and workmanship in the construction of our cabinetry, cabinet doors and the finish on our doors and parts. Damage from normal wear and tear, misuse, abuse, negligence, improper storage, handling, cleaning, yellowing, fading, patina, staining, excessive heat, water penetration or from impact damage are the responsibility of the purchaser.
- A one-year warranty is provided for cabinetry and all associated parts provided for commercial and rental use. Damage from normal wear and tear, misuse, abuse, negligence, improper storage, handling, cleaning, yellowing, fading, patina, staining, excessive heat, water penetration or force majeure, are the responsibility of the purchaser.
- Items purchased through 3<sup>rd</sup> Party Vendors will carry their own specific warranties. For example, countertops, accessories, and handles. For specific details on which items are from a 3<sup>rd</sup> Party, please consult your Salesperson, and a list can be provided for you.

All goods must be inspected upon receipt. Freight damage is the receiver's responsibility and must be noted on the carrier's bill of lading. Warranty claims for damaged goods must be made within 10 days of receipt of item and prior to installation.

If our product is found to be defective, the defective part will be repaired or replaced free of charge, at the discretion of an authorized Exclusive Cabinetry representative. Warranty applies to the repair or replacement of the defective product supplied by Exclusive Cabinetry, and does not cover expenses incurred in the shipment, removal or installation of the product or auxiliary parts and materials such as, but not limited to, appliances flooring, countertops, sinks, plumbing fixtures, etc.

This warranty becomes null and void if cabinets are altered in any way. Improper installation or alteration of supply only cabinets will not be covered by warranty. Improper installation of appliances resulting in damage to cabinetry and parts is the responsibility of the Purchaser and will not be eligible for warranty.

Natural woods will vary in colour and characteristics. Warranty does not cover reasonable wood grain and colour variations, nor products purchased without a finish.

Colour changes in wood due to sunlight, household cleaners, smoke and other environmental conditions may be apparent over time, as these changes are customary for wood. These colour deviations are not eligible for warranty. Replacement or add on parts may not match the original cabinetry due to these changes, however over time should match more closely to original cabinetry. Wood will continue to expand and contract with seasonal changes therefore hairline cracks at door joints and movement of wood panels are characteristic of wood cabinetry and are not eligible for warranty. These will be most noticeable in our painted wood doors. There is no warranty coverage for warping, cracking or shrinking of doors resulting from inappropriate humidity levels (Relative Humidity of 40% – 50% should be maintained throughout the year).

A tolerance of 1/8" is acceptable in cabinet width. This allows for the different types of finished end material used in cabinet production. Adequate filler space must be allowed for when installing cabinets.

A tolerance of 3/16" in door warping (corner to corner) will be acceptable and will not be grounds for replacement.

Replacement parts are subject to availability, and therefore warranty replacement parts may differ somewhat from the original parts. This includes door styles, finishes and other parts used in Exclusive Cabinetry products.

Our warranty does not cover service calls to adjust moving components such as doors and drawers of the cabinets which may require adjustments from time to time and are typically caused by movement of the home and with extended use. These adjustments are part of the typical homeowner maintenance.

Please visit our website at [www.exclusive-cabinetry.com](http://www.exclusive-cabinetry.com) for a detailed care and maintenance information package which will help you keep your new cabinets looking and performing at the highest level. Information may change without notice as new products become available.